

Instructions on the withdrawal from service agreement

(information on how to exercise your right to withdraw from the service agreement)

The right to withdraw from the service agreement

Please be advised that you have the right to withdraw from this agreement within 14 days without stating any reason for your withdrawal.

The deadline for withdrawal from the agreement is 14 days from its conclusion.

To exercise your right to withdraw from the agreement you have to notify **Picodi.com S.A.** with its registered office at **ul. Przemysłowa 12, 31-701 Krakow**, email: support@picodi.com about your decision to withdraw from this agreement by an unequivocal statement (e.g. a letter sent by mail, faxed or emailed).

You can use the withdrawal form, however it is not mandatory.

To meet the withdrawal deadline you should just send the notice of the exercise of your right to withdraw from the agreement before the lapse of the deadline for withdrawal from the agreement.

Consequences of withdrawal from the agreement

In case of withdrawal from the agreement for a paid service we will reimburse to you immediately all payments received from you, in any case not later than 14 days from being notified of your decision to exercise your right to withdraw from the agreement. The payment will be reimbursed using the same payment method you used in the initial transaction, unless you agree to a different method; in any case you will not incur any additional cost related to such reimbursement.

If you had requested to start provision of the service before the expiry of the withdrawal time, in case of paid services, you will be charged the amount pro rata to the scope of service completed until the time you notify us of your withdrawal.